Position Description

Position Title: Floor Staff – Squires Loft
Location: Various Locations
Employment Type: Casual, Part-Time & Full-Time
Reports To: Front of House Manager / General Manager
Date: 2025

Join the Squires Loft team and help create unforgettable dining experiences in a welcoming and vibrant environment. As Floor Staff, you'll be an essential part of delivering outstanding customer service while working alongside a passionate, supportive team.

Position Overview
As a member of the Floor Staff, you will be responsible for ensuring smooth and efficient service throughout the dining room. You will greet and assist guests, take and deliver orders, and maintain a clean, welcoming environment to help create memorable experiences for every visitor.

Key Responsibilities

- Guest Service: Welcome guests warmly, escort them to tables, and ensure their comfort.
- Order Taking: Accurately take food and drink orders and communicate them clearly to kitchen and bar staff.
- Deliver Food & Drinks: Serve food and beverages promptly and professionally, ensuring presentation standards are met.
- Assist Guests: Respond quickly and positively to guest requests or concerns.
- Table Maintenance: Clear and reset tables efficiently to prepare for new guests.
- Team Collaboration: Work closely with kitchen and bar teams to ensure seamless service flow.
- Health & Safety Compliance: Adhere to all food hygiene, safety, and health regulations.
- Cash Handling & POS Operation: Process payments accurately through the POS system and manage cash/card transactions as required.
- Support Bar Staff: Help with drink deliveries and bar support during busy periods.

Benefits

- Competitive Salary & Incentives
- Training & Development
- Career Growth Opportunities
- Exclusive Discounts & Perks

How to Apply
Visit our website and click the "Join Us" link to submit your application.